# NOTICE OF PERSONNEL ACTION (NOPA): LOCATING A NOPA AND REQUESTING A REPRINT

**ABOUT THIS GUIDE:** This guide covers the procedures for locating a Notice of Personnel Action (NOPA), as well as completing a NOPA reprint request; using it will help decrease the time it takes to obtain a NOPA. It should be used along with relevant manuals, training documents, and input from your supervisor. Please refer to the timelines, references, forms, and tools below for additional information and guidance.

### **TIMELINES**

• Mobius View reports are available for one year after the NOPA issue date.

#### REFERENCES – FORMS

- NOPA Reprint Request Form
- PAM Section 7

### **TOOLS - OTHER INFORMATION**

- Mobius View
  - FAQ
  - Mobius View Basic Training
- ConnectHR

# What is the purpose of the NOPA?

- The NOPA provides employees with an informational copy of certain actions affecting their status.
- The NOPA reports to employees, in layman terminology, their rights concerning the action that has taken place (this will print in the main body of the NOPA).
- The NOPA serves as a legal document for recording the employee's signature on appointments and some miscellaneous changes.
- The NOPA allows employees to notify their departmental personnel office of erroneous information and verifies corrections or changes have been accomplished.

### 1. WHERE TO START → How are NOPAs generated, and where are they located?

- NOPAs are generated by the following PAR transactions:
  - All Appointment Transactions with the exception of mass updates and A35 transactions;
  - Miscellaneous Changes 126, 330, 335, 405, 565 and 715 with the exception of mass updates and California Conservation Corps exempt employees;
  - Separations S01 through S90 with the exception of California Conservation Corps exempt employees.
- After a NOPA is generated, it may be viewed/downloaded/printed using Mobius View.
  - o NOPAs are available the day following the date that the PAR was keyed and processed.
    - Note: If you submitted a NOPA reprint request to SCO (per the instructions below), the NOPA will be available in Mobius View within 5 business days from the date that the request was submitted.
  - The Mobius View report that contains NOPAs is the PDNOPA report.
  - To locate a specific NOPA, you will need to know the date that the transaction was keyed (and that date is shown in EH under the Ent Date field).
  - Mobius View reports are available for one year after the NOPA issue date.

# 2. REQUESTING A NOPA REPRINT

When should a NOPA reprint request be sent to SCO?

- If a NOPA is not available in the PDNOPA report in Mobius View, you will need to submit a reprint request to SCO.
- Before submitting a reprint request to SCO, search the PDNOPA report(s) to ensure that the NOPA is not already available:
  - Log in to Mobius View
  - Click on Content Classes
  - Go to the PDNOPA report
  - Click on the date that the transaction was keyed (Ent Date in EH)
  - Click on your agency code
  - Search for the employee and transaction
- If the NOPA is not available in Mobius View: How do you send a NOPA reprint request to SCO?
  - All NOPA reprint requests must be made using the NOPA Reprint Request Form, and be submitted to SCO using ConnectHR: Select document type CS Audits - NOPA Reprint Request. (Do not submit a PAR.)
  - Only one SSN may be used for each NOPA reprint request.
  - Only one effective date and transaction code may be used for each NOPA reprint request (for another transaction and/or effective date, you must complete and submit another form).
  - See <u>PAM</u> Section 7.2.
  - After you submit the NOPA reprint request, you will receive confirmation from ConnectHR that the NOPA reprint request was successfully submitted.
- When will a requested NOPA reprint be available?
  - The NOPA will be available in Mobius View within 5 business days from the date that the reprint request was submitted.

### Contact

- Statewide Customer Contact Center (916) 372-7200
  - o For NOPA-related questions: Select #2 for Civil Service, and then #2 for Civil Service Audits
- ConnectHR Help <u>connecthrhelp@sco.ca.gov</u>
- HR Suggestions Email (All HR Staff) <u>PPSDHRSuggestions@sco.ca.gov</u>

# **SCO Key Initiatives**

- Cal Employee Connect Project
- California State Payroll System Project

### **Updates to this Guide**

This guide will be updated as procedures and policies change. To ensure that you are using the most up-to-date version, always access it via SCO's website.

5/22/24