



Ad Hoc Committee on Human Resources Forum

Presented By: Nastassja Johnson

State Controller's Office/Personnel and Payroll Services Division

Office of State Controller Malia M. Cohen

April 25, 2024



SCO KEY INITIATIVES: UPDATES



SCOConnect: Cal Employee Connect/ConnectHR

Presenter: Mason Duarte

Contact: ConnectHRHelp@sco.ca.gov

Cal Employee Connect: As of 04/15/2024:

Feature	Deployment Status	Stats
Multifactor Authentication (MFA)	100%	More than 80,000 employees, nearly 28% adoption rate
Direct Deposit	95%	Processed more than 34,000 submissions
Address Change	95%	Processed more than 8,500 submissions
Withholdings	95%	Processed more than 17,000 submissions
eTimesheet	100%	22 agencies currently use this feature
Leave Center	100%	Available to agencies who use California Leave Accounting System (CLAS)
Paycheck Calculator	50%	Available to 22 pilot agencies + Wave A agencies
W-2 Paperless Opt-In	100%	More than 113,000 employees, 30% adoption

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ConnectHR:

Accounts Receivable (A/R) 035 Deduction Collection Feature:

- 100% departments/agencies have been enabled
 - As of 04/02/2024:
 - **Total of 76,012** A/R 035 deductions have been processed via this feature
 - **Total of \$17,252,399** has been collected
- SCO is unable to cancel or modify submitted and worked A/R 035s. HR offices will need to send a STD. 674 to either reverse or refund the deduction after monthly payroll.

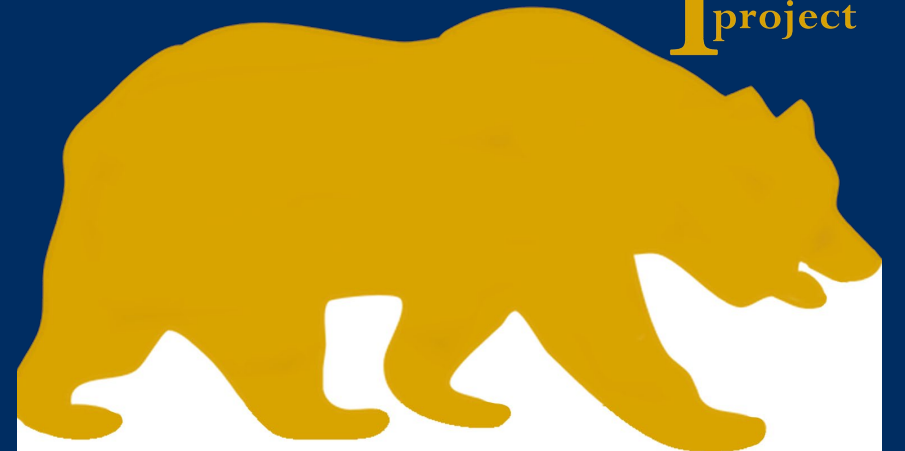


CSPS Project Update – April 2024

Presenter: Stephen Hamilton-Archer

Contact: CSPSHelp@sco.ca.gov

CSPS
project





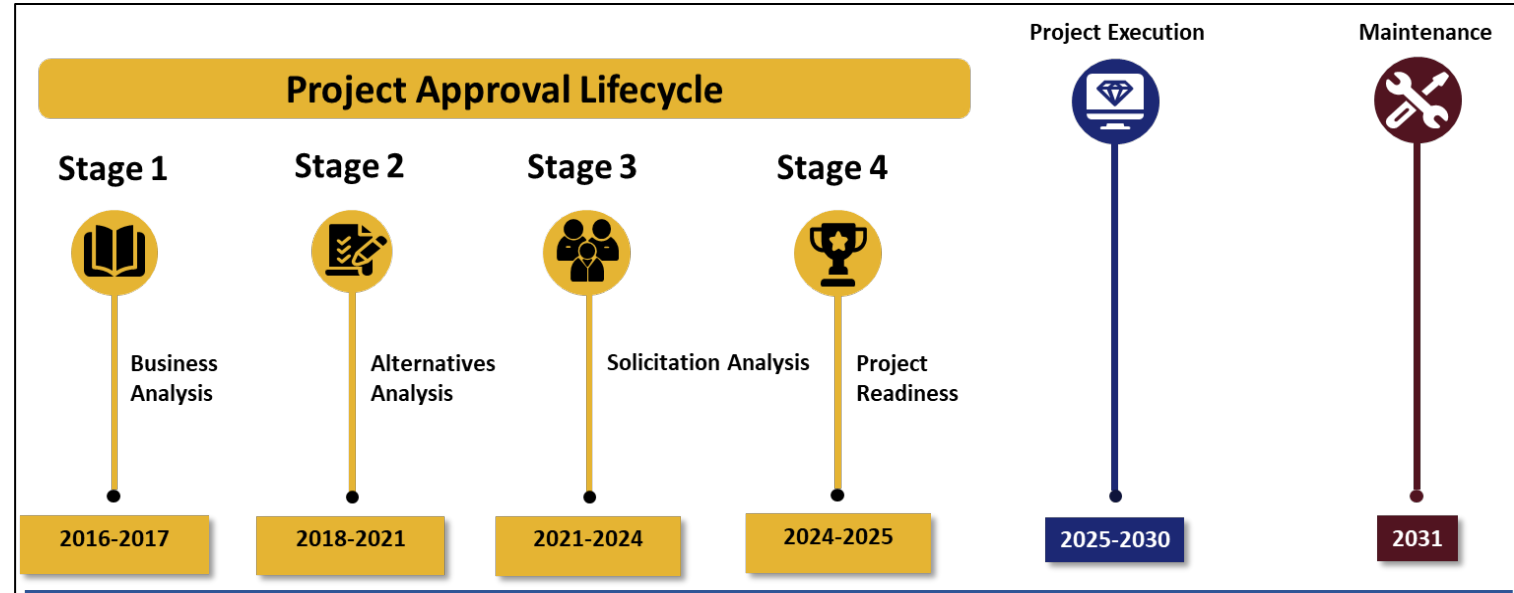
California State Payroll System (CSPS) Project

Presenter: Stephen Hamilton-Archer

Contact: CSPSHelp@sco.ca.gov

Project Information:

- **Objective:** To modernize and integrate the State's Human Resource and Payroll systems
- **Goals:** Manager and Employee Self-Service, Reduction in manual/paper submissions, Improved reporting capabilities, Efficiencies in processes/workflow





California State Payroll System (CSPS) Project

Presenter: Stephen Hamilton-Archer

Contact: CSPSHelp@sco.ca.gov

Project Scope:

- CSPS has defined six (6) Main Business Capabilities (MBCs) to be in-scope of the project.
- The MBC's work together to link the integrated end-to-end business process that occur from hire to retire.
- Over the next 6 months we will focus on each of these MBCs to help give our audience a better understanding and general information of the CSPS Project





California State Payroll System (CSPS) Project

Presenter: Stephen Hamilton-Archer

Contact: CPSHelp@sco.ca.gov

Status Updates

- Procurement Team released Addendums 6 and 7 and responded to bidder questions. Evaluation of Phase 1 responses will begin in May
- California State Payroll System Project Team are conducting interface workgroup sessions in partnership with Personnel Payroll Service Division (PPSD) and Information System Division (ISD) to collect data for the Interface Inventory list
- Organizational Change Management began conducting Stakeholder Connect training sessions with their Department Agency Readiness Teams. Stakeholder Connect is the project's stakeholder communications management platform
- Organizational Change Management leadership is working with SCO public affairs to collaborate and align with SCO website plans

PPSD General Reminders

- Remind HR staff to use ConnectHR to submit documents or upload data
- Update [California Personnel Office Directory \(CPOD\)](#)
- The [PPSD Register](#) – PPSD’s Monthly Newsletter
- Recommended [subscriptions](#)
- Review Communication from State Policy and Instructional Departments for Business Process impacts
- Review personnel and payroll reports to ensure accuracy of data
- HR offices calling the [Statewide Customer Contact Center](#) (916-372-7200) must listen to the prompts carefully and patiently to select the appropriate program area who may best assist with their inquiry.
- [SCO Weekly Processing Dates](#)
- [Escalation Email Process](#)
- Share this information with your Human Resources Team!



SCO Resources

Websites:

- Human Resources (HR) https://sco.ca.gov/ppsd_state_hr.html
- State Employees https://sco.ca.gov/ppsd_se_payroll.html

SCO Key Initiatives:

- [SCOConnect](#)
- [California State Payroll System Project](#)

Contacts:

- Affordable Care Act (ACA) Email ACASupport@sco.ca.gov
- [Cal Employee Connect \(CEC\) Help and Feedback](#)
- [ConnectHR Help and Feedback](#)
- California Leave Accounting System (CLAS) Email CLAS@sco.ca.gov
- CS Escalation Email (HR Supervisors and Managers) PPSDOps@sco.ca.gov
- Decentralized Security Administration & ViewDirect Access (916) 619-7234 or DSA@sco.ca.gov
- HR Suggestions Email (All HR Staff) PPSDHRSuggestions@sco.ca.gov
- Management Information Retrieval System (MIRS) Email PPSDMIRS@sco.ca.gov
- [Statewide Customer Contact Center \(SCCC\)](#) (916) 372-7200





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[Link to Speakers' Notes](#)

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