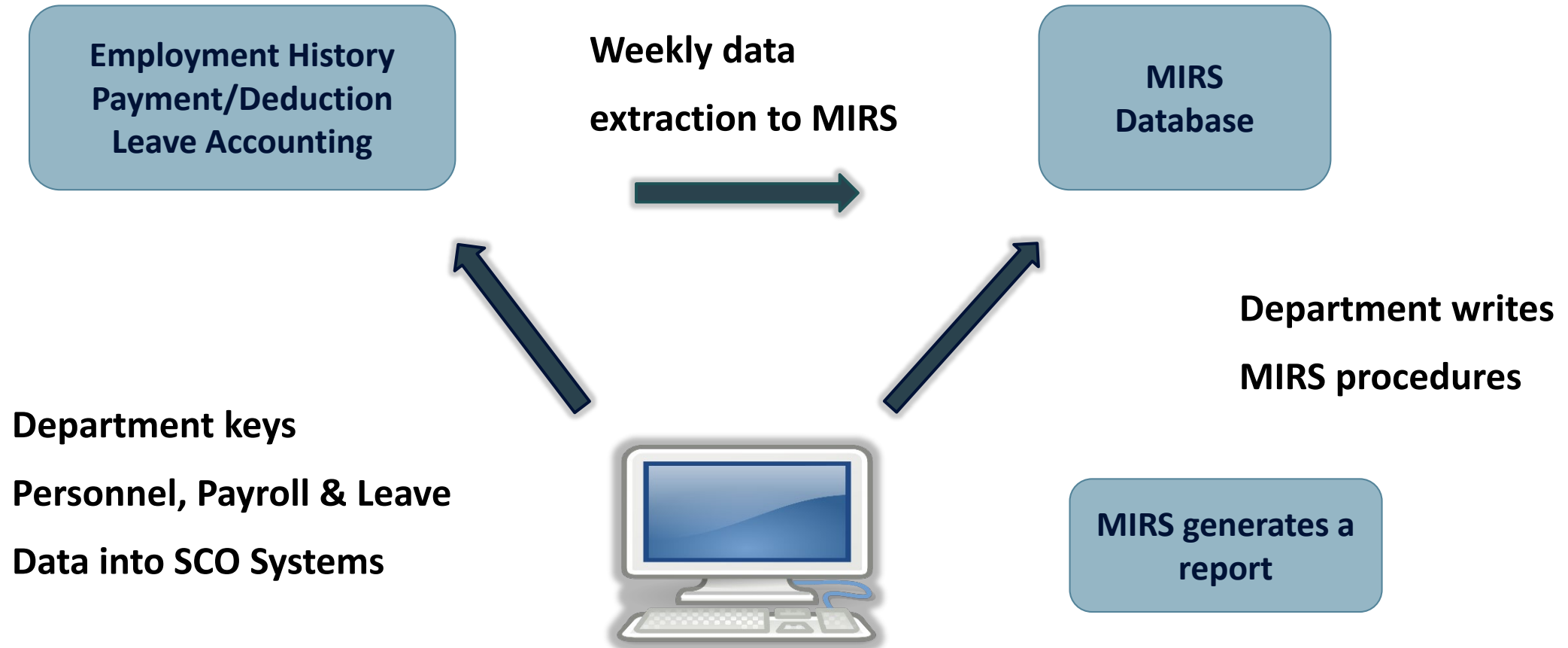


Management Information Retrieval System - MIRS

The following information provides an overview of MIRS and includes the following:

- **Process Overview**
- **Features**
- **Files and Reports**
- **Customer Service and Satisfaction**
- **Monthly Costs**
- **Contacts**

MIRS Process Overview



MIRS Features

- **Weekly Updates**
- **MIRS maintained by SCO MIRS consultants**
 - **System Enhancements and modifications**
- **Ad Hoc Reporting**
 - **Offers customer control and flexibility**
- **Centralized data Source**
 - **Single data entry**
- **Pre-written procedures**
- **Report downloading**
- **MIRS support website**

MIRS Files



- **Employment History**
- **Payments**
- **Employer Sponsored Deductions**
- **Leave Accounting**
- **Position Inventory**

MIRS Employment History (EH) File

- The EH file includes current EH transactions plus 24 months of transactional history
- Samples of Employment History Reports are as follows:
 - Collective Bargaining
 - Cost Projections
 - IDL/Worker's Comp

Collective Bargaining Report

PAGE 1

COUNT OF ACTIVE EMPLOYEES BY BARGAINING UNIT
DATA AS OF: 07/28/2017

CBID	CONFIDENTIAL	EXCLUDED	MANAGERIAL	RANK & FILE	SUPERVISORY	TOTAL
01	13	74	118	6478	1106	7789
02	1	0	2	16	1	20
04	26	3	0	1505	51	1585
07	0	0	0	43	15	58
12	0	0	0	26	5	31
14	0	0	0	27	4	31
48	0	50	0	0	0	50
97	0	5	0	0	0	5
98	0	3	0	0	0	3
99	0	12	0	0	0	12
TOTAL	40	147	120	8095	1182	9584

Cost Projections Report

PAGE 1

PROJECTED COST OF 4% SALARY INCREASE FOR FULL-TIME AND FRACTIONAL,
CONFIDENTIAL, EXCLUDED, SUPERVISORY, MANAGERIAL EMPLOYEES
DATA AS OF: 07/28/2017

UNIT	CBID	OLD SALARY	4% INCREASE	NEW SALARY
----	----	-----	-----	-----
001	S01	\$24,545.00	\$981.80	\$25,526.80
003	S01	\$18,502.00	\$740.08	\$19,242.08
004	M01	\$6,090.00	\$243.60	\$6,333.60
	S01	\$69,657.00	\$2,786.28	\$72,443.28
*TOTAL	004	\$75,747.00	\$3,029.88	\$78,776.88
006	M01	\$6,090.00	\$243.60	\$6,333.60
	S01	\$34,802.00	\$1,392.08	\$36,194.08
*TOTAL	006	\$40,892.00	\$1,635.68	\$42,527.68

IDL/Worker's Compensation Report

EMPLOYEES ON IDL OR WORKERS COMP

DATA AS OF: 07/28/2017

EMPLOYEE NAME	SSN	INJURY CODE	INJURY DATE	STATUS
-----	---	-----	-----	-----
BROWN, JOHN C	xxx-xx-xxxx	5	2017/07/08	ACTIVE
BROWN, MICHAEL	xxx-xx-xxxx	5	2015/07/10	ACTIVE
JOHNSON, JENNIFER S	xxx-xx-xxxx	5	2016/01/05	ACTIVE
JONES, ROBERT	xxx-xx-xxxx	5	2016/04/23	ACTIVE
JONES, ROBERT B	xxx-xx-xxxx	2	2015/11/21	ACTIVE
SMITH, LINDA D	xxx-xx-xxxx	2	2016/08/05	ACTIVE
SMITH, MARY A	xxx-xx-xxxx	5	2016/03/02	ACTIVE
WILLIAMS, ELIZABETH	xxx-xx-xxxx	5	2016/01/26	ACTIVE

MIRS Payment File

- **The payment file includes 24 months of payment history.**
- **Sample payment file reports are as follows:**
 - **Overtime usage**
 - **Fiscal year expenditures**

Overtime Usage Report

WORKING 40 OR MORE HOURS OF OVERTIME

DURING THE 03/2017 PAY PERIOD

DATA AS OF: 07/28/2017

UNIT NUMBER -----	EMPLOYEE NAME -----	NUMBER OF HOURS -----	GROSS EMP PAY -----
222	BROWN, MARY D	62.00	\$1,524.93
	JOHNSON, LINDA C	94.25	\$2,144.66
	JONES, JAMES E	71.50	\$1,775.80
	SMITH, MICHAEL	121.25	\$3,099.31
	WILLIAMS, JOHN	40.85	\$1,126.87
	WILLIAMS, PATSY	42.00	\$945.45
TOTAL: 222		528.50	\$13,044.77

Fiscal Year Expenditures

PAGE 1

QUARTERLY EXPENDITURES FOR THE 2016/2017 FISCAL YEAR
DATA AS OF: 07/28/2017

TYPE OF PAYMENT*	1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER	TOTAL
AWARD	\$748.18	\$67,280.05	\$5,725.67	\$192,600.17	\$266,354.07
DED ADJ REF	\$11,235.40	\$406.43	\$728.95	\$117.78	\$12,488.56
DSBLTY SUPP	\$76,237.17	\$68,952.15	\$67,659.18	\$19,766.00	\$232,614.50
IDL FULL	\$40,201.22	\$82,353.48	\$38,255.75	\$7,615.02	\$168,425.47
IDL-2/3	\$400,667.58	\$366,092.91	\$399,021.72	\$109,885.84	\$1,275,668.05
L/S OT	\$25,112.25	\$25,710.15	\$14,520.31	\$15,237.47	\$80,580.18
L/S VAC	\$374,033.95	\$137,484.39	\$548,947.07	\$229,786.99	\$1,290,252.40
MISC	\$14,264.98	\$24,969.31	\$24,603.06	\$6,959.05	\$70,796.40
NDI	\$177,008.65	\$184,063.67	\$151,342.87	\$26,896.11	\$539,311.30
OVERTIME	\$2,840,235.12	\$1,612,859.96	\$1,086,990.55	\$147,470.29	\$5,687,555.92
PREMIUM PAY	\$5,451.42	\$3,937.79	\$2,480.70	0	\$11,869.91
REGULAR	\$115,608,076.63	\$110,884,049.18	\$109,677,719.67	\$35,716,819.28	\$371,886,664.76
TOTAL	\$119,573,272.55	\$113,458,159.47	\$112,017,995.50	\$36,473,154.00	\$381,522,581.52

*INCLUDES GROSS, STATE SHARE RETIREMENT, SOCIAL SECURITY AND MEDICARE
IF APPLICABLE TO THE TYPE OF PAYMENT.

MIRS Employer Sponsored Deduction File

- **The deduction file includes 24 months of deduction history for benefits: Life, flex, health, dental, and vision**
- **Sample Deduction Reports are as follows:**
 - **Dental coverage**
 - **Expenditures tracking**

Dental Coverage Report

EMPLOYEES ENROLLED IN DELTA DENTAL PLAN

DURING THE 06/2017 PAY PERIOD

DATA AS OF: 07/28/2017

POSITION NUMBER -----	EMPLOYEE NAME -----	PARTY RATE -----
222-121-3131-001	BROWN, LINDA C	3
222-121-3331-002	JOHNSON, ELIZABETH R	2
222-121-4455-045	BROWN, MICHAEL D	3
222-121-5858-090	JONES, JOHN L	1
222-222-1123-050	SMITH, PATRICIA	3
222-222-1330-002	JOHNSON, JAMES	1
222-222-4090-001	WILLIAMS, MARY D	2

Expenditure Tracking Report

STATE SHARE EXPENDITURES
FOR THE 03/2016 AND 04/2016 PAY PERIODS

PAY PERIOD	BENEFIT	STATE SHARE
-----	-----	-----
03/2016	DENTAL	\$96,655.28
	FLEX CASH	\$35,200.00
	HEALTH	\$546,531.85
	LIFE INS	\$3,518.62
	VISION	\$18,296.13
TOTAL 03/2016		\$700,201.88
04/2016	DENTAL	\$83,004.25
	FLEX CASH	\$135,636.17
	HEALTH	\$479,395.71
	LIFE INS	\$3,493.62
	ST FLEX FEE	\$2,115.66
	VISION	\$15,257.02
TOTAL 04/2016		\$718,902.43
TOTAL		\$1,419,104.31

MIRS Leave Accounting File

- **The accounting file includes current state service and leave benefit data, with 24 months of leave benefit transactional history.**
- **Sample leave accounting reports are as follows:**
 - **Leave benefit cash out**
 - **A count of employees who used sick leave, including the total amount of sick leave hours used in a specified leave period**

Leave Benefit Cash Out Report

PAGE 1

LEAVE BENEFIT CASH OUT COSTS
FOR EMPLOYEES WHO ARE AGE 55 OR OLDER
DATA AS OF: 07/28/2017

AGE	EE COUNT	BENEFIT	CASH OUT AMOUNT
55	315	ANNUAL	\$630,523.13
		CTO	\$4,576.97
		HOL CR	\$115,177.49
		PH	\$24,518.12
		PLP	\$84,045.20
		VACATION	\$1,145,382.45

TOTAL FOR AGE: 55
\$2,004,223.36

Sick Leave Usage Report

PAGE 1

COUNT OF EMPLOYEES WHO USED SICK LEAVE AND
TOTAL SICK LEAVE HOURS USED FOR LEAVE PERIOD 06/2017
DATA AS OF: 07/28/2017

AGY	UNIT	CLASSIFICATION	COUNT OF EMPLOYEES	SICK LEAVE HOURS USED
---	----	-----	-----	-----
555	151	EXEC SEC I	2	19.00
		STAFF SER AN (GEN)	1	16.00
		STF SVS MGR II/SUP	1	2.00
		WORD PROC TECH	1	8.00
TOTAL FOR UNIT: 151			5	45.00

NOTE: REPORT INCLUDES LEAVE BENEFITS USED IN LIEU OF SICK LEAVE.
PERSONAL HOLIDAY 'UNIT' USED IN LIEU OF SICK LEAVE BY:
- FULL TIME OR INTERMITTENT EMPLOYEE IS CONVERTED TO 8 HOURS.
- FRACTIONAL EMPLOYEE IS CONVERTED TO ITS FRACTIONAL HOURLY EQUIVALENT.

MIRS Position Inventory File

- **The position file includes position inventory and information from the SCO's monthly position roster file**
- **Sample position inventory reports are as follows:**
 - **A listing of all current vacancies available**

Listing of All Vacancies Report

LISTING OF ALL VACANT POSITIONS
IN CLASS TITLE ORDER
DATA AS OF: April 30, 2017

CLASS TITLE -----	POSITION NUMBER -----	AUTH TIME BASE ----
ACCOUNTANT TRAINEE	001-405-4179-001	1.00
AS INFO SYS AN/SP	001-406-1470-014	1.00
ASO ENGRG GEOLOGST	001-101-3754-090	1.00
	001-109-3754-061	1.00
ASO GOVRL PROG ANL	001-105-5393-001	1.00
	001-304-5393-001	1.00
	001-402-5393-002	1.00
	001-402-5393-005	1.00
	001-543-5393-004	.60
ASO MANGMT AUDITOR	001-544-4159-090	1.00
	001-552-4159-098	1.00
ASOC OIL&GAS ENGR	001-201-3783-009	.75
	001-201-3783-011	.75
	001-201-3783-012	.25
	001-205-3783-098	1.00
TOTAL		13.35

MIRS Common Library

- **Common Library reports have a statewide application. They are pre-written and are ready to execute and print/download at your department.**
- **Types of common library reports are as follows:**
 - **Accounting/Budget/Payroll Reports**
 - **Blanket Funds Report (COM024)**
 - **Intermittent Hours Tracking**
 - **Intermittent Employees Report (INT003A, INT004A, INT006A, INT009, and INT010)**
 - **Equal Employment Opportunity Reports**
 - **Ethnic and Gender Report (COM029)**

MIRS Common Library (Cont.)

- **Leave Accounting Reports**
 - **Direct Deposit Eligibility Report (LEAVE001)**
- **Personnel Reports**
 - **State Service Credit Report (PERS001)**
- **Position Inventory Reports**
 - **Filled/Vacant Position Report (POS003)**

Blanket Funds Report

PAGE 1

BLANKET EXPENDITURE REPORT
(INCLUDES O.T. AND TEMP. HELP)
FOR MARCH, 2000
DATA AS OF: 04/28/2000

AGY	SERIAL NUMBER	UNIT	NAME	GROSS PAY	DAYS PAID	HOURS PAID
---	-----	----	----	-----	----	-----
999	901	510	ADAMS, JAMES C	\$379.92	0	12.00
		530	HILL, JAVIER	\$3,516.96	20	13.00
		540	GARVEY, RONALD	\$636.90	0	22.00
			JONES, JUAN M	\$1,155.20	0	38.00
*TOTAL BLANKET 901				\$5,688.98	20	85.00

Intermittent Hours Tracking

➤ Employees who worked 960 hours plus towards their Vacation/Personal Holiday waiting period

PAGE 1

INTERMITTENT EMPLOYEES WITH 960 HOURS OR MORE TOWARDS THEIR
 VACATION/PERSONAL HOLIDAY WAITING PERIOD USING BENEFIT ID WP
 DATA AS OF: 03/17/2017

WAITING POSITION LEAVE NUMBER	CLASSIFICATION	EMPLOYEE NAME	SSN	# OF HOURS FOR BENEFIT ID	PH/VA STATE SERVICE	END PERIOD
-----	-----	-----	---	-----	-----	-----
555-011-4870-902	STUDENT ASSISTANT	BROWN, MARY M	xxx-xx-xxxx	960.00	7	99/9999
		JOHNSON, ELIZABETH	xxx-xx-xxxx	982.00	9	99/9999
		SMITH, PATRICIA R	xxx-xx-xxxx	1002.50	5	99/9999
		WILLIAMS, JAMES D	xxx-xx-xxxx	993.00	5	99/9999
555-012-1123-902	ASSISTANT CLERK	JOHNSON, LINDA B	xxx-xx-xxxx	975.00	5	99/9999
555-013-1441-902	OFF ASST/GEN	BROWN, WILLIAM C	xxx-xx-xxxx	1007.00	12	02/2006
		JONES, ROBERT C	xxx-xx-xxxx	960.50	7	99/9999
		SMITH, JENNIFER	xxx-xx-xxxx	985.00	1	99/9999
		SMITH, JOHN F	xxx-xx-xxxx	1100.00	8	01/2006
		WILLIAMS, PATRICIA	xxx-xx-xxxx	1045.00	6	99/9999
555-100-1419-902	KEY DATA OPERATOR	JONES, WILLIAM	xxx-xx-xxxx	999.00	16	99/9999

Intermittent and Eligible for Retirement

- Identifies Intermittent Employees not currently enrolled in a retirement plan and are eligible; employees who have a Benefit ID of RT

PAGE 1

INTERMITTENT EMPLOYEES ELIGIBLE FOR RETIREMENT BENEFITS
DATA AS OF: 03/17/2017

POSITION NUMBER -----	NAME -----	SSN ---	RETIREMENT BALANCE -----
555-011-4870-902	SMITH, JENNIFER B	xxx-xx-xxxx	1120.00
555-012-1123-902	WILLIAMS, LINDA D	xxx-xx-xxxx	1176.00
555-013-1441-902	BROWN, ELIZABETH	xxx-xx-xxxx	1033.50
	JONES, MARY M	xxx-xx-xxxx	1012.00
	SMITH, JENNIFER L	xxx-xx-xxxx	1360.00
	WILLIAMS, JAMES S	xxx-xx-xxxx	1190.00
555-122-1419-902	JOHNSON, MICHAEL R	xxx-xx-xxxx	1902.00

Intermittent Employees Approaching Maximum

- Intermittent employees that reached 1500 hours maximum (worked 1200 hours or more) or *2000 hours maximum (1600 hours or more)
- Employee's in bargaining unit 06, based on Leave Benefit ID and MAX (Max hours worked)

PAGE 1

INTERMITTENT EMPLOYEES APPROACHING THEIR 1500/*2000 HOUR MAXIMUM
(1200/*1600 HOURS OR MORE)
DATA AS OF: 03/17/2017

NAME	POSITION NUMBER	SSN	CB ID	TOTAL HOURS WORKED
----	-----	---	---	-----
BROWN, JAMES D	555-012-1123-902	xxx-xx-xxxx	R04	1,231.00
BROWN, JOHN P	555-015-1441-902	xxx-xx-xxxx	R04	1,455.00
JOHNSON, ROBERT C	555-015-1419-902	xxx-xx-xxxx	R04	1,345.00
JONES, ELIZABETH	555-012-4870-902	xxx-xx-xxxx	E	1,313.00
JONES, WILLIAM R	555-015-9662-902	xxx-xx-xxxx	*R06	1,745.00
SMITH, MARY O	555-011-4870-902	xxx-xx-xxxx	E	1,203.00
WILLAIMS, LINDA	555-013-9662-902	xxx-xx-xxxx	*R06	1,800.00

*THOSE EMPLOYEES WHO ARE IN BARGAINING UNIT 06

Intermittent and Eligible for SISA & MSA

SUPERVISOR CERTIFICATION OF SALARY ADJUSTMENT

SOCIAL SECURITY NUMBER	EMPLOYEE NAME	OLD SALARY	NEW SALARY	POSITION NUMBER
xxx-xx-xxxx	WILLIAMS, MARY L			999-111-0835-905
FIRST MONTH	START DATE	CARRY-OVER HOURS	HOURS WORKED	EFFECTIVE DATE
HOURS WORKED		145.50	2065.50	03/02/2017

IN MY JUDGMENT, THE EMPLOYEE'S JOB PERFORMANCE

_____ MEETS THE LEVEL OF QUALITY AND QUANTITY EXPECTED BY THE AGENCY AT THIS STAGE OF AN EMPLOYEES EXPERIENCE IN THE POSITION AND THEREFORE I RECOMMEND THAT THE EMPLOYEE BE GRANTED A SALARY ADJUSTMENT

_____ DOES NOT MEET THE LEVEL OF QUALITY AND QUANTITY EXPECTED BY THE AGENCY AT THIS STAGE OF AN EMPLOYEES EXPERIENCE IN THE POSITION AND THEREFORE I RECOMMEND THAT THE EMPLOYEE NOT BE GRANTED A SALARY ADJUSTMENT AT THIS TIME. I HAVE SO INFORMED THE EMPLOYEE ON THIS DATE _____ . SEE ATTACHED MEMO.

SIGNATURE OF SUPERVISOR

TITLE DATE

Intermittent and Reached 960 or 1920 Hours

- Intermittent employees who have reached 960 hours towards the end of an Alternate Range of 6 months, or 1920 hours towards the end of an Alternate Range of 12 months

SUPERVISOR CERTIFICATION OF SALARY ADJUSTMENT

```

=====
EMPLOYEE'S NAME | SOCIAL SECURITY NO.
|
BROWN, JOHN L | xxx-xx-xxxx
=====
  
```

EMPLOYEE'S POSITION NUMBER: 999-123-0916-901

```

=====
CLASS TITLE | EVALUATION DATE | ALTERNATIVE RANGE
| |
FSH & WLDLF TECH | | A
=====
  
```

IN MY JUDGMENT, THE EMPLOYEE'S JOB PERFORMANCE
 _____ MEETS _____ DOES NOT MEET
 THE LEVEL OF QUALITY AND QUANTITY EXPECTED BY THE AGENCY
 AT THIS STAGE OF AN EMPLOYEE'S EXPERIENCE IN THE POSITION.

I THEREFORE RECOMMEND THAT THE EMPLOYEE:
 BE MOVED FROM RANGE _____ TO RANGE _____.
 NOT BE GRANTED A RANGE CHANGE AT THIS DATE _____.
 I HAVE INFORMED THE EMPLOYEE ON THIS DATE _____.

=====

COMMENTS:

=====

```

=====
SIGNATURE OF SUPERVISOR | TITLE | DATE
| |
| |
=====
  
```

Ethnicity and Gender Report

PAGE 1

ETHNIC AND GENDER BREAKDOWN BY CLASS FOR ACTIVE EMPLOYEES
DATA AS OF: 04/28/2017

CLASS TITLE	ETHNICITY	GENDER	EMPLOYEE COUNT	CLASS PERCENT
-----	-----	-----	-----	-----
A INFO SYS AN	FILIPINO	M	1	25.00
	WHITE	F	2	50.00
		M	1	25.00
TOTAL: A INFO SYS AN			4	100.00
ACCOUNTING TECH	HISPANIC	F	1	33.33
		M	1	33.33
	WHITE	M	1	33.33
TOTAL: ACCOUNTING TECH			3	100.00
ASO GOVRL PROG ANL	AMER INDIAN	F	1	5.56
	BLACK	F	2	11.11
		M	1	5.56
	OTHER	F	1	5.56
	WHITE	F	12	66.67
		M	1	5.56
TOTAL: ASO GOVRL PROG ANL			18	100.00

Direct Deposit Eligibility Report

PAGE 1

EMPLOYEES ON DIRECT DEPOSIT
 THAT DO NOT MEET MINIMUM LEAVE BALANCE REQUIREMENTS
 DATA AS OF: 04/28/2017

UNIT	EMPLOYEE NAME	SSN	ANN LV	CTO	EX	PLP	SL	VAC	TOTAL
----	-----	----	----	----	---	----	---	----	-----
111	JOHNSON, MARY	xxx-xx-xxxx	.00	.00	.00	.00	8.00	13.50	21.50
	JONES, JENNIFER C	xxx-xx-xxxx	.00	.00	.00	.25	.00	24.00	24.25
	JONES, MARY C	xxx-xx-xxxx	.00	.00	.00	.00	8.00	19.00	27.00
	WILLIAMS, MICHAEL	xxx-xx-xxxx	.00	.00	.00	.00	17.00	4.00	21.00
113	BROWN, JOHN F	xxx-xx-xxxx	15.50	.00	.00	.00	.00	6.00	21.50
	BROWN, MARY M	xxx-xx-xxxx	11.00	.00	.00	.00	.00	.00	11.00
	JOHNSON, LINDA	xxx-xx-xxxx	.00	.00	.00	28.00	8.00	1.25	37.25
	SMITH, JAMES D	xxx-xx-xxxx	.00	.00	.00	.00	.00	16.00	16.00
	WILLIAMS, ROBERT R	xxx-xx-xxxx	.00	.00	2.50	.00	.00	2.00	4.50
112	JONES, JOHN	xxx-xx-xxxx	.00	.00	.00	.00	8.00	22.50	30.50

State Service Credit Report

EMPLOYEES APPROACHING 20, 25, OR 40 YEARS OF STATE SERVICE
 WITHIN 12 MONTHS
 REPORT GENERATED ON 05/01/2017

AGY	UNIT	STATE SERVICE GROUP*	ST SVC MNS	EMPLOYEE NAME	CLASS TITLE
---	----	-----	---	-----	-----
555	111	20 YEARS	230	SMITH, MARY D	TRAINING OFFICER I
			232	WILLIAMS, JAMES C	ASO GOVRL PROG ANL
		25 YEARS	288	BROWN, JENNIFER	STAFF SVS MANGERI
			291	JOHNSON, LINDA	ASO GOVRL PROG ANL
			295	JONES, PATRICIA D	SUP PROG TECH III
		40 YEARS	468	SMITH, MICHAEL C	OF SER SUP II (GN)
				WILLIAMS, ROBERT	ACCT ADMIN I/SUP

* 20 YEARS = 228 TO 240 MONTHS OF STATE SERVICE
 25 YEARS = 288 TO 300 MONTHS OF STATE SERVICE
 40 YEARS = 468 TO 480 MONTHS OF STATE SERVICE

Filed/Vacant Position Report

STATE OF CALIFORNIA-STATE CONTROLLER'S OFFICE-PPSD

MANAGEMENT INFORMATION RETRIEVAL SYSTEM

FILLED/VACANT POSITION SUMMARY BY FACILITY AND CLASS TITLE

DATA AS OF: April 30, 2017

PDV1103

001

FACILITY: STATE CONTROLLER'S OFFICE-PPSD

	TYPE		EST	EST	EST	
CLASS	OF	CLASS	TOTAL	PSNS	PSNS	PSNS
TITLE	POS	CODE	AUTHORIZED	AUTH	FILLED	VACANT
-----	----	-----	-----	----	-----	-----
ACCT I/SP		4177	2.00	2	1	1
ACCT OF/SPL		4546	2.00	2	1	1
ASO ADM ANLY AC SY		5304	1.00	1	1	0
ASO GOVRL PROG ANL		5393	2.00	2	2	0
TOTAL			7.00	7	5	2

Customer Service

- **Knowledgeable and experienced training consultants**
- **Classroom instruction**
- **Customized consultations**
- **Phone liaison**
- **System enhancements and maintenance support**
- **MIRS website updates**



MIRS Customer Satisfaction

➤ Overall Satisfaction	98.9%
➤ Program Performance	97.6%
➤ Customer Support	100%
➤ Communication	98.5%
➤ Training	99.4%

MIRS Monthly Costs

- **Departments with 1,000 or more employees per Personnel Year**

\$3.96 per employee

- **Departments with less than 1,000 employees per Personnel Year**

Flat rate of \$3,630 per year



MIRS Consultant Contacts

For general MIRS questions or departments interested in converting to MIRS, please contact the MIRS consultants:

Omar Rawashdeh Angela S. Cipollone

MIRS Email: ppsdmirs@sco.ca.gov

MIRS Contact Line: (916) 327-3926