

Mike Monroe

CEO and Founder

Koa Hills Consulting



Mike Monroe is the founder and CEO of Koa Hills Consulting, a technology and management consulting firm. Since 2010, Koa Hills has delivered exceptional professional services (both in-person and remote), including ERP implementations, business process re-engineering, project management, change management, financial software consulting, data conversion and archiving, and interfaces.

Mike has successfully grown Koa Hills Consulting to include many highly skilled resources. Prior to founding Koa Hills, Mike spent 13 years serving as a software consultant for a major ERP vendor. His extensive experience as a software product consultant led him to excel as a project manager as well. He has successfully managed a number of large-scale, complex software implementations where he coupled his in-depth technical skills with structured project management.

Mike brings a significant amount of California County experience to the table. Mike and his team have collectively worked with over 15 of the counties in California, on projects ranging from process improvement projects to full-scale Enterprise Resource Planning implementations.

As a thought leader, Mike keeps a close eye on emerging trends shaping the future of public service delivery. His current focus includes how artificial intelligence can complement ERP systems—improving efficiency, transparency, and citizen service.

Under his leadership, Koa Hills Consulting has positioned itself at the forefront of helping counties not only adopt new technology but also understand how to align innovation with their long-term operational goals.